



## **JOB POSTING #2024-CW10 – Case Worker - Full Time Permanent**

---

**Agency:** Life's Journey Inc.

**Program:** Residential Services

**Posted:** July 22, 2024

**Closing Date:** July 29, 2024

**Wage:** \$21.86 - \$ 25.73 Hourly (Based on qualifications.)

**Hours Worked:** Sunday to Thursday 8:30 am to 4:30 pm

**Location:** Winnipeg, MB

**Please submit a detailed Cover Letter on how you meet the requirements of this position, along with a current Resume to our HR Department: [careers@lifesjourneyinc.ca](mailto:careers@lifesjourneyinc.ca) When applying for the position, please indicate the advertisement number and position title within the subject line of your email or body of email/cover letter.**

---

### **OVERALL RESPONSIBILITY**

The Case Worker is responsible for providing services to the program participants through the following activities: providing direct support to individuals, contributing to the service planning process, completing follow up, and tracking implementation related to the service plan, which includes communication with both the Clinical Case Manager and Support Mentors, contributing to the clear understanding of goals and clarification of questions and concerns related to programming.

As a part of a team Case Workers provide respectful, holistic, supportive assistance to individuals within the program model and agency values, taking positive, strength-based, conflict prevention approach. In cooperation with the Clinical Case Manager, the service team, and others to achieve the above responsibility, the Case Worker provides back up coverage for other staff (e.g. Assistant Coordinators). Other duties included are: maintaining a positive focused relationship with the participant, supporting residential placements (residential programs), identifying programming needs to the Program Coordinator, and providing leadership and guidance to resources internally or externally.

With Clinical Case Managers, Case Workers may prepare, maintain and provide required internal reports, files, and records, submitting such reports as required, which may include overseeing individual participants' record keeping. The Case Worker also works cooperatively and collaboratively, and liaises effectively with other programs, staff, external agencies, community groups, and businesses.

This role requires an individual that is able to support the program and team with:

- High work Standards: work ethic, task completion, consistency, follow up, accuracy/attention to detail, time management
- Personal Management Skills: accountability, self-management, stress tolerance, adaptability/flexibility, creativity, initiative, working in teams or independently, problem solving

- Personal Development Skills: ability, openness, willingness to learn, receives feedback and seeks collaborative opportunities
- Professional Skills: interpersonal and communication skills, influencing, collaboration and the ability to establish effective relationships/trust with others, within professional boundaries
- Mentoring Skills: coaching, patience, influencing and modeling professional behaviour

---

**REPORTING RELATIONSHIP: Program Manager**

---

**QUALIFICATIONS AND EXPERIENCE**

- Two years of experience supporting people in the community, in an outreach capacity.
- Experience supporting people to maintain community housing.
- Experience supporting youth, youth wellness, and cultural programming
- Knowledge of Winnipeg community resources and referral processes, including social housing programs, supporting youth, and youth wellness and cultural programming an asset.
- FASD support role experience
- Previous experience working closely with individuals with criminal history (Sexual Offences) and who are highly volatile.
- University education in social services or equivalent experience in related roles is an asset.
- A Bachelors' Degree in a related field and/or previous experience in related social service roles, demonstrated understanding of FASD/neural-behavioural, intellectual disabilities and issues.
- Optimally, three years experience in a related role and supporting individuals with disabilities, demonstrating empathy and developing practical, supportive and effective working relationships
- Experience in an outreach setting.
- Experience with administration skills including proficiency in Microsoft Office Suites.
- Satisfactory Child and Adult Abuse Registry check, Criminal Record Check (vulnerable sector search) and a satisfactory Driver's Abstract and license.
- Certification of First Aid Level 1 – Emergency.
- The ability to attend work regularly as scheduled or requested.
- Demonstrated language, writing, comprehension skills.
- Demonstrate cultural knowledge competence and participate in agency training for development.
- A safe and reliable vehicle and proof of appropriate insurance on vehicle.

**Knowledge of the following areas is required:**

- |                       |                          |
|-----------------------|--------------------------|
| • FASD                | • EIA and CFS            |
| • Community Living    | • Addictions             |
| • Disability Services | • Determinants of Health |
| • Justice             | • Harm Reduction         |

**Core Competencies for All Employees:**

Respect, Collaboration, Integrity, Effective Communication, Patience and Perseverance, Reasoning and Decision Making

**Life's Journey strives towards a workforce that has fair representation of the community that we serve.**